Actionable Items for Secondary School Principals:

- Send communication to parents several times and in multiple forms for each event: phones calls, meetings, public announcements, email, parent portal, and through organizations parents tend to be involved in. This includes language appropriate invitations, language appropriate meetings, and alternative meeting times.
- Give parents opportunities to talk about their student. Create opportunities for parents to call or come in with a concern or interest.
- Welcome parents to the school for a variety of activities and functions, and always thank them for coming.
- Seek parents' commitment to ongoing engagement in their student's lives throughout their secondary schooling.